

The Ohio Commission on Dispute Resolution and Conflict Management's Workplace Mediation Program presents:

Mediation: It's Your Solution DVD

These two, professionally produced segments introduce the seven-stage mediation process through two simulated mediations. Both can be used as a basic introduction to the seven-stage mediation process, as well as to discuss the role of the mediator using a single and co-mediation approach.

“Mediation: It's Your Solution” provides a concise overview of the seven-stage mediation approach to address workplace conflict. (28 minutes)

“Mediation: A Demonstration for Review and Analysis” illustrates the use of the seven-stage mediation process using a single mediator to address a landlord-tenant dispute. (33 minutes)

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